

Alternative Solutions Mediation Services

2470 N. Decatur Blvd., Suite 110-A • Las Vegas, NV 89108 • 702.646.2645 • charlottekiffer@msn.com

November 28, 2006

To Whom It May Concern:

I have just returned from a trip to North Carolina and I want to say how thrilled I was to have found the Jacksonville Airporter.

I have family in Hubert, NC and have made a number of trips to the area; usually flying in and out of Jacksonville, NC. On occasion, when the fares are lower I fly in and out of Raleigh-Durham. For this past Thanksgiving I made my flight arrangements in August. A few weeks ago I realized I needed to make transportation arrangements. When I checked the cost of rental cars, I was shocked at how high the prices were. I decided to see if there were affordable transportation services. I went online and found the Jacksonville Airporter on the RDU website. I am so glad I did.

From my first call when I spoke with Duane I was treated with courtesy and respect. Not only were the prices right, Duane was willing to negotiate fairly with me about door to door service to my daughter's home in Hubert. Duane directed me to the Airporter website link, where I submitted my flight arrangements. When I called in advance, Duane was very helpful. He called me a few days out to confirm reservations.

Boy was I thrilled that within an hour of landing at RDU Duane was there to pick us up. The return times were very doable for us as well. And what a delightful man Duane is. He made us feel so welcome and special, and the 2 1/1 hour trip went by quickly. Subsequently, I took a number of his cards and have distributed them around the community. I have told everyone, with the ability to hear, what a great service is provided by the Airporter and what a great driver Duane is.

Needless to say, the Airporter is a godsend to us travelers. I will also plan to use this service when I fly in and out of RDU. In fact, I will more than likely fly in and out of RDU because of the door to door service and I don't have to plan my flights around the schedules of my family. It is convenient, affordable and very safe. Thank you Duane and the Jacksonville Airporter!

Sincerely,

Charlotte
Charlotte S. Kiffer, M.S.
President